

## Recruitment planning travel transaction terms (domestic)

★Please be sure to read this travel terms and conditions when applying.

★ This tour conditions form part of the transaction conditions explanation document stipulated in Article 12-4 of the Travel Agency Law and the contract document stipulated in Article 12-5 of the same law.

### 1. Organized Tour Contract

(1) This trip is planned and planned by Kochiya Nextravel LLC (hereinafter referred to as “our company”).

It is an organized tour that we solicit and implement, and customers who participate in this tour will conclude an organized tour contract with us. The contents and conditions of the travel plan are based on the conditions stated in each course in the recruiting advertisement (pamphlet, etc.), this travel conditions document, the final itinerary, and our company's travel agency agreement (planned travel contract section).

### 2. How to apply for travel and conclusion of contract

(1) If you apply at a store, please fill in the prescribed items on the application form prescribed by our company, and apply together with the following application fee or the full amount of the travel fee per person. The application fee will be treated as part of the travel fee, cancellation fee, or penalty fee.

\*Price shown includes consumption tax

Travel fee Less than 30,000 yen 30,000 yen or more

Less than 60,000 yen 60,000 yen or more

Less than 100,000 yen 100,000 yen or more

Less than 150,000 yen 150,000 yen or more

Application fee ¥6,000 ¥12,000 ¥20,000 ¥30,000 20% of the price

(2) In the case of making a reservation by means of communication such as telephone, it is necessary to submit the application form and pay the application fee within three days counting from the day following the day on which the Company has approved the reservation.

(3) 1) Elderly persons, 2) persons with physical disabilities, 3) persons with health problems, 4) pregnant persons, persons using assistance dogs, and persons requiring special consideration, Please let us know. We will do our best to accommodate this request. In

addition, the customer shall bear the costs required for special measures taken by the Company for the customer based on the customer's request.

(4) If you are under 20 years old at the time of application, you will need a parental consent form. Those under the age of 15 may be required to be accompanied by a guardian.

(5) Travel conditions with customers who wish to conclude a travel contract through a communication contract

① The Company shall accept payment of part of the travel fee (application fee, etc.) without the member's signature from the card member (hereinafter referred to as the "member") of the card company with whom the Company has an alliance (hereinafter referred to as the "affiliated company"). On the condition that payment is received (hereafter referred to as the "New Contract"), the Travel Contract may be concluded by telephone, mail, facsimile or other means of communication. However, we may not be able to accept such requests due to reasons such as our company not having a franchise agreement with a partner company that includes an unsigned handling special agreement, or for business reasons.

② When applying for a communication contract, the member shall provide the Company with the "name of the planned tour", "departure date", etc., as well as the "card name", "membership number", "card expiration date", etc. I'll enjoy having this.

③ A communication contract shall be concluded when the Company issues a notice of acceptance of the conclusion of the contract. However, if the notification of acceptance of the application for the contract is sent by e-mail, fax, answering machine, etc., it will be concluded when the notification reaches the member.

④ The "card use day" in the communication contract shall be the date on which the Member and the Company should pay the travel fee, etc., or the refund obligation based on the planned tour contract. It will be the day when the request was made.

### 3. Travel fee

(1) Unless otherwise specified, those who are 12 years of age or older on the date of departure will be charged the adult fare, and those who are 6 years of age or older (three years of age or older for flights) and under 12 years of age will be charged the child fare. increase. (A separate travel fee may be charged for the above)

(2) The single room additional charge is the same for adults and children, and is for one person.

### 4. Additional charges

Additional charges for travel include (1) selection of airline, (2) selection of flight, (3) selection of class of aircraft, (4) selection of designated hotel, (5) additional charge for single

room, (6) Accommodation charges for extended nights, (7) Selection of weekdays/days before holidays, (8) Selection of departure/return days, etc.

#### 5. Standard travel fee

The tour price, which is the basis for calculating the application fee, cancellation fee, and change compensation fee, includes the additional travel fee.

#### 6. Change of tour contract details and price

(1) In the event of natural disasters, wars, riots, suspension of services provided by transportation and accommodation facilities, etc., orders from public offices, provision of transportation services not based on the original flight plan, or any other event beyond our control, the terms of the contract may be changed. In addition, the travel fee may be changed in accordance with the change. If there is a revision of the fares and charges of the transportation facilities used that greatly exceeds the extent normally expected due to significant changes in the economic situation, the tour price may be changed. In the case of an increase, we will notify you before the 15th day counting back from the day before the trip start date.

(2) In the case of a trip with an odd number of people applying for a single room, one of the customers using a single room will charge an additional fee for a single room. If the customer becomes a single room, the customer who canceled the contract will be charged a cancellation fee, and the customer who will be staying in the single room will be charged an additional charge for the single room.

#### 7. Cases subject to cancellation fees (cancellation of travel contract by the customer)

(1) If the tour is canceled for personal reasons after the tour contract has been concluded, the cancellation fee shown in the table below will be charged per person against the tour price.

Other than accommodation plan

Retroactively counted from the day before the trip start date

(1) Cancellation before the 21st day Travel with accommodation

Free day trip

-

Cancellation before the 11th day - free of charge

(2) Cancellation after the 20th day

\*Excluding (3) to (6) 20% of the travel price -

Cancellation after the 10th day - 20% of the tour price

(3) Cancellation after the 7th day

\*Excluding (4)-(6) 30% of the travel fee

(4) Cancellation on the day before the tour start date 40% of the tour price

(5) Cancellation on the day of the tour start date 50% of the tour price

(6) Cancellation after the start of travel, or

100% of the travel fee without contact or non-participation

staying plan

Reservation number of people Cancellation rate

No show day 1 day before 2 days before 3 days before 4 days before 5 days before 6 days before

7 days before 8 days

1 to 14 people 100% 50% 20% 10% Free

15-30 100% 50% 20% 10%

31 or more 100% 50% 30% 20% 10%

(2) The above cancellation fee will be charged even in the case of cancellation due to reasons such as the handling of various loans for which the Company is not responsible.

(3) The travel fee subject to the cancellation fee is the above travel fee plus the additional fee in paragraph 4.

8. When there is no cancellation fee (cancellation of tour contract by customer)

No cancellation fee will be charged in the following cases. (some examples)

(1) When important changes such as those listed below have been made to the contents of the Tour Contract.

① Changes after the start date of the trip or after the end

② Change of tourist spots, tourist facilities, or other travel destinations to enter

③ Change of type of transportation facility or company name

④ Change to lower equipment and grade of transportation facilities

⑤ Change to a different flight at the airport that is the starting point for sightseeing in Japan or the airport that is the ending point for travel

⑥ Change of direct flight to connecting flight or indirect flight between Japan and outside Japan

⑦ Change of type or name of accommodation facility

(viii) Changes in the types of guest rooms, facilities, scenery, and other guest room conditions of the accommodation facility.

(2) When the travel fee is increased

(3) When the Company does not deliver the fixed schedule by the specified date

(4) When it becomes impossible to carry out the tour according to the original itinerary due to reasons attributable to the Company.

#### 9. Cancellation of the Tour Contract by the Company

The Company may cancel the Tour Contract in the following cases. (some examples)

- (1) When the travel fee cannot be paid by the due date.
- (2) non-compliance with application conditions;
- (3) When the smooth implementation of the tour is impossible due to illness, obstacles to group activities, etc.

#### 10. Our Liability

The Company will compensate for the damage if the Company or the arrangement agent inflicts damage on the customer. The maximum amount of compensation for luggage is 150,000 yen per person (However, this does not apply if there is intentional or gross negligence on our part.) In principle, we are not responsible for the following cases. When the customer suffers damage due to a natural disaster, war, riot, transportation, suspension of travel services provided by accommodation facilities, orders from public offices, or other causes beyond the control of the Company or the arrangement agent.

#### 11. Special Compensation

In accordance with the special supplementary provisions of the travel agency agreement, we will pay 15,000,000 yen as compensation for death and a solatium for hospitalization for certain damage to the life, body, or baggage suffered by the customer due to a sudden and accidental external accident while participating in this tour. 20,000 yen to 200,000 yen depending on the number of hospital stays, 10,000 yen to 50,000 yen as a solatium for hospital visits, and compensation for damages to belongings (up to 150,000 yen) (however, compensation for one or a pair of items) up to 100,000 yen). However, in the event that it is specified in the itinerary that travel services arranged by the Company will not be provided at all, only if it is specified that no compensation will be paid for the damage suffered by the customer on that day. We will not say "I am currently participating in this trip".

#### 12. Itinerary Guarantee

If the itinerary is changed as listed in the table below, compensation for the change will be obtained by multiplying the tour price by the rate specified in the table below according to the contents of the change in accordance with the provisions of the travel agency agreement (planned travel contract section). pay the money However, the amount of change

compensation paid for one tour contract shall be limited to 15% of the tour price. In addition, if the amount of change compensation for one tour contract is less than 1000 yen, change compensation will not be paid. The travel fee, which is the basis for calculating the change compensation, is the total amount of the travel fee displayed in the recruitment advertisement or pamphlet plus the additional fee in paragraph 4.

Percentage per change requiring payment of change deposit (%)

Before starting the trip After starting the trip

Change of the tour start date or tour end date stated in the contract document 1.5 3.0

Changes in tourist spots or tourist facilities (including restaurants) or other travel destinations listed in the travel contract 1.0 2.0

Changing the grade of transport or equipment described in the contract document to one with a lower fee (if the total amount of the lower fee for the grade and equipment after the change is lower than that of the grade and equipment described in the contract document) limited) 1.0 2.0

Change in the type of transport agency or company name stated in the contract document 1.0 2.0

Change to a different flight at the airport that is the starting point of the trip or the airport that is the ending point of the trip in Japan stated in the contract document 1.0 2.0

Change of direct flight to connecting flight or transit flight between Japan and outside Japan stated in the contract document 1.0 2.0

Change in the type or name of the accommodation facility stated in the contract document 1.0 2.0

The type, facilities, and scenery of the guest rooms of the accommodation facility stated in the contract document

Other changes to room conditions 1.0 2.0

Among the changes listed in the preceding items, changes in matters described in the tour title of the contract document 2.5 5.0

Note 1: Between the content of the pamphlet and the content of the final document, or the content of the final document and the actual submission

When there is a change between the contents of the provided travel service, each change will be treated as one case

We handle

Note 2: For changes listed in (9), the rates in (1) to (8) will not apply, and the rate in (9) will apply.

Note 3: 1 case means one ship for transportation, one night for accommodation, and one for

other travel services.

In case 1, one case shall be considered for each applicable matter.

Note 4: Even if multiple changes listed in (4), (7), and (8) occur in one boarding ship or one night, one boarding ship or

We treat it as one change per night.

Note 5: If the transportation facilities listed in (3) and (4) involve the use of accommodation facilities, it will be treated as one case per night.

Note 6: (4) Change of the company name of the transportation facility and (7) Change of the name of the accommodation facility refer to those accompanying the change of the transportation and accommodation facility itself.

Note 7: (4) The change of the company name of the transportation facility is not applicable when the grade or equipment is changed to a higher one.

### 13. Customer Responsibilities

If the Company suffers damage due to the customer's intention or negligence, the customer must compensate for the damage. The customer must make efforts to understand the rights and obligations of the traveler stated in the contract document and other contents of the package tour contract by utilizing the information provided by the company. If, after the start of the trip, the customer recognizes that the travel services described in the contract document are different from the description, the customer must promptly notify the Company or the travel service provider at the travel destination.

### 14. Customer Replacement

If our company approves, the customer can replace it by paying the actual cost.

### 15. Subscribing to Domestic Travel Insurance

If you become ill or injured during your trip, you may be required to pay a large amount of medical expenses, transportation expenses, etc. In the case of an accident, it may be very difficult to claim compensation for damages from the perpetrators and to collect the compensation. In order to cover these, we recommend that you take out a sufficient amount of comprehensive domestic travel insurance on your own.

### 16. Reporting of accidents, etc.

In the event of an accident, etc., during the trip, please immediately notify the contact information provided in the final itinerary.

(If there are circumstances that make it impossible to notify, please notify us as soon as the circumstances disappear.)

## 17. Handling of personal information

(1) We will use the personal information entered in the application form submitted at the time of travel application for communication with the customer, We will use personal information to the extent necessary for arranging services provided by the applying institution and for procedures for receiving those services. In addition, we

① Information on products, services, and campaigns of the company and companies affiliated with the company.

(2) Request to provide opinions and impressions after participating in the trip.

(3) Questionnaire request.

(4) Provision of special services.

(5) We may use your personal information for purposes such as creating statistical data.

(2) In order to make arrangements for the tour you have applied for, we will provide the customer's name, address, telephone number, email address, etc. to transportation/accommodation facilities, etc. , we will provide it by sending it in advance by electronic means, etc.

## 18. Recruitment Type Organized Tour Contract Terms and Conditions

Matters not stipulated in these conditions are subject to our travel agency agreement (recruitment planning tour contract section).

Our travel agency agreement can also be viewed on our website (<https://hatsutabi.com>).

## 19. Miscellaneous

(1) The travel fee referred to in each item of these terms and conditions shall mean the participation fee indicated as travel fee in recruitment advertisements or brochures.

means the amount of the course and the amount displayed as an additional charge or discount for the course. This total amount will be the basis for calculating the application fee in Clause 2, the cancellation fee in Clause 7, and the change compensation fee in Clause 12.

(2) Expenses associated with personal guidance, shopping, etc. when a tour conductor is requested, expenses associated with the occurrence of injury, illness, etc. of the customer, loss of luggage or valuables due to carelessness of the customer , the customer will be responsible for the various expenses associated with the collection of forgotten items, etc., and the expenses required for separate actions.

(3) We may guide you to a souvenir shop for your convenience, but you are responsible for any purchases you make.

(4) Our company will not re-implement the tour under any circumstances.



\* In principle, consumption tax will be levied when customers add alcoholic beverages, dishes, or other services at inns, hotels, etc.

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